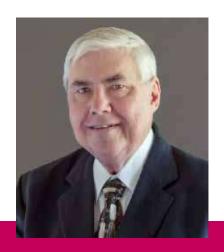


25 - 27 Sep, 2024

Tampa Airport Marriott Hotel, Florida, USA

www.biiworld.com



# Instructor: Michael Eisenbise

Former BP Principal Reliability Engineer for BP Refining-Retired.

# Reliability Process Implementation Specialist 40+ Years Experience in Maintenance & Reliability

Michael has 43 years of maintenance technology and reliability experience.

Eisenbise is a Certified Maintenance and Reliability Professional (CMRP) with the Society for Maintenance and Reliability Professionals Certifying Organization (SMRPCO), a Certified Plant Engineer (CPE) with the Association of Facility Engineers (AFE), a Certified Plant Maintenance Manager (CPMM) with the AFE, and a Certified Reliability Leader (CRL) with the Association of Asset Management Professionals. He is a registered Professional Engineer (PE) in Florida.

Eisenbise holds a Bachelor's Degree in Engineering, a Master's Degree in Mechanical Engineering from Tennessee Technological University, and a Master's Degree in Maintenance and Reliability from Monash University in Australia.

Michael is a former Chairman of the Society for Maintenance and Reliability Professionals. (SMRP) and, current Chairman of the Houston Chapter of the Society of Reliability Engineers, and Regional Vice President for the Association of Facility Engineers – Region 9.

### **Course Description**



Companies today face increasing competition and decreasing margins in the global arena. A culture combined with visionary leadership, relentless pursuit of process and cost reduction done right are the ingredients required for survival and growth. Equipment must be safe, reliable, and process variability must be eliminated. Your employees must be motivated and supported with targeted training and a robust and efficient organizational structure. This course is designed to heighten the learning experience and to provide an immersive training environment that maximizes the interaction between attendees and the instructor, and between the attendees their peers.

### Certification



The Certified Maintenance & Reliability Professional (CMRP) program is the #1 leading credentialing program for certifying the knowledge, skills, and abilities of maintenance and reliability professionals worldwide. The CMRP is accredited by the American National Standards Institute (ANSI), which follows globally recognized ISO standards for its accreditation and processes. Earning this certification means earning a coveted credential recognized across all industries internationally.

To register for CMRP exam, click on the below link and follow the on screen instructions. https://smrp.org/CMRP-Registration

To find the nearest authorised testing centers, click on the below link https://smrp.org/Certification/Test-Center-Search

### **Training Methodology**



Classroom lectures with relevant and upto date case studies and exercises.

### **Learning Objectives**



- Improve your understanding of the best practices of Maintenance and Reliability centered around the SMRP's 5 pillars of excellence
- Define Known Maintenance and Reliability Best Practices
- Develop maintenance leading and lagging KPIs for an Organization
- Define the Maintenance Planning and Scheduling Process
- Develop a PM Procedure`
- Define failures modes for specific components and assets
- Learn what works and what does not working regard to improving equipment reliability

### Who Should Attend?

- Maintenance Managers
- Maintenance Superintendents
- Maintenance Engineers
- Maintenance Planners
- Reliability Engineers
- Plant Managers
- Engineering Managers
- Manufacturing Managers
- Production Managers
- Operations Managers
- Asset Managers

### **Course Duration**

24 hours spread over 3 days



# Day 1

#### **Course Overview**

- Safety What to do in an emergency
- Introduction of Speaker
- Interactive test
- Introductions and course objectives & Course Overview

#### BOK Pillar 1: Business & Management

- Strategic versus tactical planning
- Creating strategic direction & plan
- Developing the business case
- Develop tactical plan
- Creating measurement and performance evaluation

# BOK Pillar 1: Business & Management (Continued)

- Elements of a Plan
- Managing change (Discuss 7 steps of change and system not analyzing itself.)

# BOK Pillar 1: Business & Management (Continued)

Maintenance and Operations performance agreements

14:20-14:55 **35min** 

# BOK Pillar 2: Manufacturing Process Reliability

- Understanding the manufacturing process &
- Implementing process/continuous improvement
- (Discuss talking to operators and vulnerability study)
- Barringer Process Reliability plotting and benchmarking
- Manufacturing effectiveness techniques (die exchange)
- Safety, Security, Health, and Environmental (SSHE) issues (Discuss safety pyramid)

#### **BOK Pillar 3: Equipment Reliability**

- Maintenance and Reliability Pyramid (Distribute SAMI pyramid)
- Determining process and equipment performance expectations
- Establishing a maintenance and reliability strategy to assure performance goals (Include equipment reliability strategy and asset health monitoring)

### **BOK Pillar 3: Equipment Reliability**

- Equipment hierarchy validation
- Equipment criticality vs equipment risk
- Basic elements of a maintenance strategy lubrication plan

**17:00** 

Close of the day 1

# Day 2



# BOK Pillar 3: Equipment Reliability (Continued)

- FMEA/FMECA
- RCM to include CBM/PdM
- RCA
- 5 Why's
- Basic elements of a maintenance strategy -Failure mode based maintenance



# BOK Pillar 3: Equipment Reliability (Continued)

- Basic elements of a maintenance strategy -Precision maintenance
- Writing effective PMs
- OEE
- Establishing policies and procedures
- Asset health monitoring



# BOK Pillar 3: Equipment Reliability (Continued)

- Cost-justifying the proposed equipment reliability plan
- FRACAS
- RBD and RAM Modeling



# BOK Pillar 4: Organization & Leadership

- Determining organizational requirements
- Analyzing organizational capability

- Personnel development/developing competency based learning
- Leadership development and growth
- Communicating maintenance and reliability plan to the organization



### **BOK Pillar 5: Work Management**

- Identifying work
- Developing a work prioritization system
- Effectively planning work backlog management
- Effectively planning work kitting
- Effectively planning work shutdown turnaround (STO) planning



# BOK Pillar 5: Work Management (Continued)

- Effectively scheduling work
- Documenting work execution
- Analyzing work history and following up
- Craft Productivity
- Planning and executing capital projects
- Effectively utilizing work management technology -CMMS/EAM systems
- Effectively utilizing work management technology -Data mining systems
- Effective materials management

### **9** 17:00

### Close of the day 2

09:00 - 10:30

⊕ 90min

# Other maintenance and reliability topics

- Maintenance metrics and formulas
- Maintenance and reliability definitions

10:30 - 10:45 Coffee Break 10:45 - 12:00

⊕ 75min

**15min** 

# Other maintenance and reliability topics

- Reliability in Design
- Teams
- TPM
- 5's
- Crow AMSAA

# Other maintenance and reliability topics

- Weibull Analysis
- Condition Maintenance Techniques

14:30 - 16:00

90min

Question & Answers Session

Close of the day 3

# Suggested Reading Materials for CMRP Exam:





### **UPCOMING COURSES 2024**

#### **Maintenance Planning Scheduling & Control**

Facilitator : Dave Dyer

Date : 16 - 20 September 2024

**Timings** : 10:00 to 14:45 Eastern Standard Time (EST)

15:00 to 19:45 Greenwich Mean Time (GMT)

This online course is based on an integrated maintenance model that has been used by leading companies and consultants with success and recognised as best practice. Participants will learn the total impact that maintenance can have on a business, identify key elements (and value) of effective maintenance for their own plants to not only reduce costs but also improve performance.

Dave Dyer the facilitator of this course is a highly experienced in maintenance improvement, change management, continuous improvement and capability development as a management coach and trainer. He has worked internationally across Europe, America, the Middle East and Africa with extensive experience in Oil and Gas, the Chemicals sector and manufacturing as well as working with clients in Steel and Power

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#### **SAP Maintenance**

Facilitator : Greg Olynyk

: 07 - 10 October 2024 Date

**Timings** : 09:00 to 13:00 Eastern Standard Time (EST)

13:00 to 17:00 Greenwich Mean Time (GMT)



This 4 Day online course provides an overview of SAP Asset Management, Master Data Management, and Plant Maintenance. You will learn about asset structures and review common transactions that are essential to Plant Maintenance. By the end of this course, you will be able to perform preventative and corrective maintenance, manage master data as well as transactional data such as notifications and work orders.

Greg Olynyk is a senior SAP consultant and educator, with more than a 30+ years' experience in software course design and instruction. Since 2003, he has specialized in SAP PM and Document Management in regards to instructional design and delivery, master data creation and cleansing, preventative maintenance planning and SAP PM & DMS configuration. He has also performed SAP wellness assessments and recommendations as the Plant Maintenance lead for various companies.

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#### **Masterclass Maintenance & Reliability Practitioners**

Facilitator: Michael Eisenbise Date : 19 - 23 August 2024

: 10:00 - 14:00 Eastern Standard Time (EST) **Timings** 

14:00 - 18:00 Greenwich Mean Time (GMT)

Equipment must be safe, reliable, and process variability must be eliminated. Your employees must be motivated and supported with targeted training and a robust and efficient organizational structure. This online course is designed to heighten the learning experience and to provide an immersive training environment that maximizes the interaction between attendees and the instructor, and between the attendees.

Michael Eisenbise the facilitator for this course has 43 years of maintenance technology and reliability experience. He is a Certified Maintenance and Reliability Professional (CMRP) with the Society for Maintenance and Reliability Professionals Certifying Organization (SMRPCO), a Certified Plant Engineer (CPE) with the Association of Facility Engineers (AFE), a Certified Plant Maintenance Manager (CPMM) with the AFE, and a Certified Reliability Leader (CRL) with the Association of Asset Management Professionals. He is also a registered Professional Engineer (PE) in Florida.

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### **UPCOMING COURSES 2024**

#### **Total Productive Maintenance (TPM)**

Facilitator: Ramesh Gulati Date : 12 -16 August 2024

Timinas : 08:00 - 12:00 Eastern Standard Time (EST)

12:00 - 16:00 Greenwich Mean Time (GMT) The 4 Day Online training sessions will have topics, including the operation and production role, which serves as the first line of defense against failures. It will also explore maintenance best practices, workplace design - 5 Sprinciples, performance metrics such as OEE/TEEP, analysis tools, team and change management, quality control, and safety.

Our expert trainer Ramesh Gulati, PE, CRE, CRL, CAMA, CMRP, CMRT, has been in the maintenance and reliability and asset management field for more than 50 years. Broad background in operations analysis, performance measurement metrics, plant reliability & maintenance process improvement tools/techniques - CBM/PdM, TPM, RCM etc., and implementation of asset management systems (ISO Certified).

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#### HR Transformation: The Potential of Analytics

Facilitator: Fermin Diez Date: 26 - 28 August, 2024

Timings: 09:00 - 14:00 Eastern Standard Time (EST)

13:00 - 17:00 Greenwich Mean Time (GMT)



Dr. Fermin Diez, experienced human resources leader with more than 30 yearss; includes consulting, corporate and academic roles in 40 countries across continents. He is a frequent speaker at regional and global fora on topics related to Compensation, strategic HR, talent management and development, career planning, mergers and acquisitions from an HR perspective, building teams, global HR, education, public sector HR practices and HR Analytics.

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### Masterclass Maintenance & Reliability Practitioners

Facilitator: Michael Eisenbise

**In-Person Training** 



Equipment must be safe, reliable, and process variability must be eliminated. Your employees must be motivated and supported with targeted training and a robust and efficient organizational structure. This course is designed to heighten the learning experience and to provide an immersive training environment that maximizes the interaction between attendees and the instructor, and between the attendees.

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#### **CLICK HERE**

Date : 26-28 August, 2024 Location: Houston, Texas, USA

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: 25-27 Sep, 2024 Location: Tampa, Florida, USA To access these course agendas

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#### **CLICK HERE**

Date : 04-06 Nov, 2024 Location: Edmonton, Canada

**CLICK HERE** 

: 13-15 Nov, 2024 Location : Sacramento, USA





## **UPCOMING COURSES 2024**

#### **MRO Storeroom Best Practices**

Facilitator: Andy Gager

Date : 23 - 25 October 2024

**Timings** : 10:00 - 15:00 Eastern Standard Time (EST)

15:00 - 20:00 Greenwich Meant Time (GMT)

MRO Storeroom Management is a 3-day online training course designed to assist MRO Storeroom Operations with achieving maximum efficiency and effectiveness. Attendees will learn new methods and techniques to gain an understanding of best practices for well-organized Materials Management and will benefit from our interactive and adult learning techniques, while also receiving a firsthand understanding at developing a world class storeroom operation. Regardless of your level of expertise, this course will provide you with the framework and tools to develop and deploy a best-in-class MRO Program and take full advantage of the best practices and strengths of your organization.

Andy Gager the facilitator of this course is recognized as an industry leading expert in facilitation, global implementations of operations best practices, maintenance systems, and supply chain with over 20 years of industry experiences ranging from warehousing operations to plant management and over 20 years of consulting and facilitating trainings.

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### Maintenance Best Practices for Leadership & Supervision

Facilitator : Andy Gager

Date : 18 -22 November 2024

**Timings** : 10:00 - 15:00 Eastern Standard Time (EST)

15:00 - 20:00 Greenwich Mean Time (GMT)

Join this 5-Day Online Course to enhance your performance and strengthen your workforce by improving your Leadership & Supervisory skills and be confident that you can be successful in meeting the difficult challenges of today's business world. Supervisors are the first line of management in any organization.

Andy Gager the facilitator of this course is recognized as an industry leading expert in facilitation, global implementations of operations best practices, maintenance systems, and supply chain with over 20 years of industry experiences ranging from warehousing operations to plant management and over 20 years of consulting and facilitating trainings. He has worked extensively in the manufacturing, oil & gas, food & beverage, facility management, power gen, pharma, and transportation industries.

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# Masterclass Maintenance & Reliability Practitioners

25 - 27 September, 2024 | Tampa Airport Marriott Hotel

**BII World Limited** 9616 45th Avenue Northwest, Edmonton, AB T6E 5Y9, Canada

Please complete this form and send it back to mithun.siddartha@biiworld.com

Event Code: AM TE 53

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Person to Contact:	I hereby declare I am authorised to sign this contract and terms & conditions in the name of the company/organisation:
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Website:	(Delegate fee does not include CMRP Exam fee)
	20 USD administration charge and any applicable withholding or any other tax or fee will be applied
TERMS & CONDITIONS:	5. Postponement of the event : In case BII World Ltd postpones the event to a new date, then client can choose any of the below

- imolice. Bill World LTD reserves the right to refuse entry to any client who does not pay the invoice in full and on time. The registration fee includes: Training documentation and admission to all training sessions.
- Cancellation by client: The client has the right to cancel his/her participation in the event. Cancellation must be received by BII World LTD writing either by mail or fax. If the client cancels the event, he/she will get two options:
  - A. CREDIT NOTE: Choose 2-year credit note, BII World LTD will send all the schedule training event details throughout the year. Delegate has the right to choose and attend any of the training programs (valid 2 years).
  - B- NOMINATION: In this option delegate can nominate/refer someone from his/her group/company to attend the particular training program on behalf of the actual delegate.
- 3. Cancellation by BII World LTD: While every reasonable effort is made to adhere to the advertised program, circumstances can arise which may cause changes in the program, including but not limited to changes in the content, date(s), or special features of the planned event. Such circumstances include but are not limited to acts of terrorism, war, extreme weather conditions, compliance with government requests, orders and legal requirements, failure of third-party suppliers to timely deliver, and failure to register the with government requests, orders and legal requirements, railure of trind-parry suppliers to timely deliver, and railure to register the minimum target number of attendees for a given event. Bill World LTD reserves the right to change the content, date(s), and/ or special features of an event, to merge the event with another event, or to postpone it or cancel it entirely as appropriate under the circumstances. Client agrees that Bill World LTD shall not be liable for any cost, damage or expense which may be incurred by client as consequence of the event being so changed, merged, postponed or cancelled and client agrees to hold Bill World LTD harmless and to indemnify Bill World LTD in case of liability caused by any such changes, mergers, postponements or cancellations.
- 4. Cancellation of the event: In case BII World LTD cancels an event, then client can choose any of the below mentioned options:
  - (a) BII World LTD will refund full payment to the client within 15 business days (b) Client can choose the credit option for 2 years, for more details please read term no-2 part (a)

- (a) The client can attend the course on the postponed dates.
  (b) Client can choose the credit option for 2 years, for more details please read term no-2 part (a)
- 6. Client's identification information. By signing of this sales contract and these terms and conditions the client gives full right to BII World LTD to share the client's identification information, i.e. client's name, address, email addresses, phone numbers and names of representatives and website with other clients who participated in the same event. The client has the right to opt out of this clause by written notice to BII World LTD.
- 7. Governing law: This contract shall be governed by and construed in accordance with the laws of the Pr ovince of Alberta, Canada. Any disputes arising under or in connection with this registr ation form shall be settled before the competent court in Canada
- 8. Indemnification: To the fullest extent permitted by the law, you agree to protect, indemnify, defend and hold harmless BII World LTD, its owners, managers, partners, subsidiaries, affiliates, officers, directors, employees and agents, from and against any and all claims, losses or damages to persons or property, governmental charges or fines, penalties, and costs (including reasonable attorney's fees) (collectively "the Claims"), in any way arising out of or relating to the event that is the subject of this contract, and regardless of negligence, included but not limited to, Claims arising out of the negligence, gross negligence or intentional misconduct of BII World LTD employees, agents, contractors, and attendees; provided, however, that nothing in this indemnification shall require you to indemnify BII World LTD Indemnified parties for that portion of any Claim arising out of the sole negligence, gross negligence or intentional misconduct of the BII World LTD parties.
- 9. Other currencies. In case that client requests payment in other than official currency (USD), BII World LTD reserves the right to apply 5% currency risk surcharge to the actual exchange rate.
- 10. Other Conditions: Any terms or conditions contained in the client's acceptance which contradict or are different from the terms and conditions of this registration document shall not become part of the contract unless individually negotiated with BII World LTD and expressly accepted by BII World LTD.